

Parent Feedback 2019



Internal Quality Assurance Cell
Maharaja's College, Ernakulam

MAHARAJA'S COLLEGE, ERNAKULAM

PARENT FEEDBACK 2019

1. Overview

The Internal quality Assurance Cell, Maharaja's College collects feedback from parents-an important stakeholder of the institution. The analysis of the feedback received in 2019 provides inter alia valuable insights into the strengths and weaknesses of the college.

2. Summary

- Ninety one percent of the total parents expressed their strong agreement towards the quality of the admission related aspects of the College.
- Around eighty eight percent of the respondents expressed their satisfaction regarding the curriculum and syllabus of the college.
- Eighty five percent of the respondents agreed that the teaching learning process in the College is upto the expected level through which students are given support to achieve greater heights in academics.
- Ninety one percent of the parents are strongly satisfied with timely conduct of examinations and timely declaration of the results of the examination.
- Eighty six percent of the parents agreed that College is providing research facilities for students.
- Ninety three percent of the parents expressed strong satisfaction towards the performance of the extension activities of NCC and NSS.
- Eighty five percent of the respondents agreed that the College has sufficient infrastructure for students.
- Eighty eight percent of the respondents agreed that the College promotes the students to undertake various activities according their talents and spirits that will lead to the overall personality development.
- Eighty eight percent of the respondents agreed that the whole community of the College stands united for the promotion of the talents of the students of the college.
- More than eighty percent are happy regarding the effectiveness of college administration.

3. Report Analysis

3.1 Admission Policy and Procedures

The transparency and easiness of admission procedures and policies of an institution forms an important aspect of the reputation of an institution. The parent community of Maharaja's College is very much satisfied with the admission procedures and policies of the College. Seventy nine percent of the total parents who responded

expressed their strong agreement towards the quality of the admission related aspects of the College whereas another twelve percent is in agreement with the same.

Table 3.1 Admission Policy and Procedures

Admission Policy and Procedures				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	8	1.4	1.4	1.4
Disagree	5	0.9	0.9	2.3
Neutral	35	6.2	6.2	8.5
Agree	70	12.4	12.4	21.0
Strongly Agree	445	79.0	79.0	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.2 Curriculum and Syllabus

Syllabus briefly introduces the course to students and others of the College. It is a quick reference for the students and parents to know about the details and procedures related to the Course. Curriculum serves a more serious purpose of establishing the objectives of the course with its philosophical, psychological, and sociological Foundations with respect to learners and society. Thus, the perfection of curriculum and syllabus is very important for any educational institution. Around eighty eight percent of the respondents expressed their satisfaction regarding the curriculum and syllabus of the college. Sixty four percentage marked strong agreement whereas another twenty four percent marked agreement in this regard.

Table 3.2 Curriculum and Syllabus

Curriculum and Syllabus				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	11	2.0	2.0	2.0
Disagree	11	2.0	2.0	3.9
Neutral	47	8.3	8.3	12.3
Agree	134	23.8	23.8	36.1
Strongly Agree	360	63.9	63.9	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.3 Teaching Learning

Teaching and learning process is the most important academic activity of an educational institution that determines the success of the purpose of the same. Around sixty one percent of the total responded parents strongly agreed that the teaching learning process in the College is upto the expected level through which students are given support to achieve greater heights in academics. Another twenty four percent also said that they are satisfied with the academic process with respect to teaching and learning in the College. The College PTA always keeps a keen interest in evaluating the process.

Table 3.3 Teaching Learning

Teaching Learning				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	12	2.1	2.1	2.1

Disagree	15	2.7	2.7	4.8
Neutral	55	9.8	9.8	14.6
Agree	136	24.2	24.2	38.7
Strongly Agree	345	61.3	61.3	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.4 Examination and Result Declaration

Examination and result declaration is equally important as the teaching learning process of the institution. As an autonomous college, the Institution keeps it as a target, the timely conduct of examinations and timely declaration of the results of the examination. The parent community of the college is very happy that the timely management of the evaluation procedure helps the students to appear and secure admissions in various reputed institutions of the country without loss of academic year. A majority of more than seventy nine percent of the parents strongly agreed that Maharajas College is perfect in the matter concerned whereas another twelve percent is in agreement with the same.

Table 3.4 Examination and Result Declaration

Examination and Result Declaration				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	14	2.5	2.5	2.5
Disagree	12	2.1	2.1	4.6
Neutral	23	4.1	4.1	8.7
Agree	68	12.1	12.1	20.8
Strongly Agree	446	79.2	79.2	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.5 Research Facilities for Students

Development of research aptitude along with the pursuance of a course is one of the main objectives of the education process. Despite various limitations such as infrastructural facilities and hands on trainings, the College takes care of providing maximum possible facilities to develop research aptitude among students. The parents who have strongly agreed that College is providing research facilities and who have agreed with the same are around fifty eight percent and twenty eight percent respectively.

Table 3.5 Research Facilities for Students

Research Facilities for Students				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	13	2.3	2.3	2.3
Disagree	11	2.0	2.0	4.3
Neutral	53	9.4	9.4	13.7
Agree	157	27.9	27.9	41.6
Strongly Agree	329	58.4	58.4	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.6 Extension Activities such as NSS-NCC

NSS and NCC are the two major programmes of every educational institution being run to inculcate a sense of consideration and action to the pressing issues and needy sections of the society. The NSS and NCC units of Maharajas take pain and good effort to be sincere to the cause of the organizations. The NSS unit of the College has adopted a region which is backward to bring in developments of various sorts through planned supportive programmes. Around seventy eight percent of the parents responded expressed strong satisfaction towards the performance of the extension activities of NCC and NSS whereas another fifteen percent also said that they are satisfied with the working of the same.

Table 3.6 Extension Activities such as NSS-NCC

Extension Activities such as NSS-NCC				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	8	1.4	1.4	1.4
Disagree	10	1.8	1.8	3.2
Neutral	37	6.6	6.6	9.8
Agree	82	14.6	14.6	24.3
Strongly Agree	426	75.7	75.7	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.7 Adequacy of Infrastructure for students

Infrastructure is an important indicator of the efficiency of an institution. Maharajas College is a potential Centre of Excellence with vast opportunities. The authorities of the College make timely initiatives for year on year advances in the case of infrastructural facilities. PTA also plays an important role in this regard. More than sixty three percent of the parents strongly agreed that the College has sufficient infrastructure for students while another twenty two percent agreed to it. There are a few parents who have the opinion that the facilities must be improved further.

Table 3.7 Adequacy of Infrastructure for students

Infrastructure is enough for Students				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	11	2.0	2.0	2.0
Disagree	16	2.8	2.8	4.8
Neutral	54	9.6	9.6	14.4
Agree	126	22.4	22.4	36.8
Strongly Agree	356	63.2	63.2	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.8 Enough Student Support from the College

The support to the students from the College is important for the overall development of the students. The College promotes the students to undertake various activities according their talents and spirits that will lead to the overall personality development. Debate clubs, theatre clubs and other different forums under student leadership is promoted in the College. The College also promotes students to participate in

academic fests and activities organized by various college across the state. Parents are happy regarding the aspect. More than sixty six percent of the parents strongly expressed their happiness whereas another twenty two percent also expressed their happiness in this regard.

Table 3.8 Enough Student Support from the College

Enough Student Support from the College				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	11	2.0	2.0	2.0
Disagree	15	2.7	2.7	4.6
Neutral	40	7.1	7.1	11.7
Agree	123	21.8	21.8	33.6
Strongly Agree	374	66.4	66.4	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.9 Enough Student Support from College for Co-Curricular Activities

Along with the support for curricular activities, the College gives special attention to co-curricular activities also. Maharajas College is famous as a hub of arts, fests and talents. The whole community of the College stands united for the promotion of the talents of the students of the college. PTA also takes special interest in the aspect. More than sixty two percent of the parents strongly expressed their happiness whereas another twenty four percent also expressed their happiness in this regard.

Table 3.9 Enough Student Support from College for Co-Curricular Activities

Enough Student Support from Collage for Co-Curricular Activities				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	13	2.3	2.3	2.3
Disagree	16	2.8	2.8	5.2
Neutral	49	8.7	8.7	13.9
Agree	135	24.0	24.0	37.8
Strongly Agree	350	62.2	62.2	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019

3.10 College Administration

The effectiveness of College administration is yet another indicator of the strength of the institution. Maharajas College is only autonomous Government College in the state where the Government has shown courage to experiment the new step. The College is making careful steps to make the administration highly effective day by day. More than eighty percent are happy regarding the effectiveness of college administration. Around fifty eight percent of the respondents strongly agreed that the College administration is perfect while another twenty five percent expressed their satisfaction regarding the same.

Table 3.10 College Administration

Collage Administration				
	Frequency	Percent	Valid Percent	Cumulative Percent
Strongly Disagree	12	2.1	2.1	2.1
Disagree	22	3.9	3.9	6.0
Neutral	61	10.8	10.8	16.9

Agree	141	25.0	25.0	41.9
Strongly Agree	327	58.1	58.1	100.0
Total	563	100.0	100.0	

Source: Parent Feedback Survey 2019