

Mechanisms Developed for the Overall Development of the Institution on the Basis of Feedback from Students and other Stake Holders

The IQAC of Maharaja's college, Ernakulam conducted a student satisfaction survey to know the level of student opinion and satisfaction regarding the academic facilities/exercises in the college. The survey was conducted using Google forms. The number of students participated in the survey is 1662 and it comes around 64.2% of the student strength. Before the conduct of the survey, an all tutors' meeting was convened on 16th September, 2019 to give instructions regarding the smooth undertaking of the survey. In the meeting, it was decided to implement the survey in a three day time period commencing from 17th September, 2019. Around eighty per cent of the total student population of the college participated in the survey. The survey results were analysed and the IQAC co-ordinator presented the survey findings in the college council on 25th September 2019. The results were imparted for further scrutiny of the governing council too. On 10th October 2019, the findings were presented before the entire teaching staff of the college in two sessions. Directions were given to every department to discuss in detail the issues pertaining to each department and to submit a report with suggestions for dealing with the issues. All the departments submitted reports on the forenoon of 18th October 2019. IQAC submitted recommendations before the college council on the basis of wider discussions among the IQAC members and the consolidated suggestions from respective departments. The recommendations of the IQAC were accepted by the council and decided to implement the same.

The details of the recommendations are given below.

1. Strengthen and streamline the tutorial system from the even semester onwards.
The streamlined tutorial system may start from the first Wednesday of the even semester.
2. Constitute a college level tutorial monitoring committee under the convenorship of a senior teacher with six to seven member faculty.
3. Constitute a department level career centre for aiding students to reach better heights.
4. Undertaking of collaborations with publicly funded institutions and signing up of MoUs with them. The council may take final decisions regarding the same including the appointment of teacher co-ordinator.

In addition to the feedback from the students, opinion from the other stakeholders such as parents, alumni, employers were also collected and their suggestions were incorporated.